

NUANCE

The experience speaks for itself™

DATASHEET

SafeCom Tracking & Reports

SafeCom Tracking - the first step to getting the overview

SafeCom Tracking is an add-on module to the SafeCom server. It is licensed per device (MFP or printer). Enabling SafeCom Tracking for your print environment will provide you with the overview that you need in order to:

- Optimize and consolidate your print infrastructure
- Reduce costs
- Comply with company printing policies

Basically SafeCom Tracking will show you who prints what, where and how much as well as indicating most popular printers and MFPs. SafeCom Reports lets you extract detailed reports that organize the tracking data for easy interpretation and further use.



WHAT IS TRACKING?

SafeCom Tracking collects and stores full and complete information about printing on all networked MFPs and printers.

Tracking of copying, scanning, fax and email activity on MFPs is possible when network MFP devices are SafeCom-enabled. That is when users are requested to log in before they can access these MFP functions.

The SafeCom Administrator includes the main tracking feature. This will give you an instant overview of your print solution including users, jobs, job types and use of color and duplex. The tracking menu is based on the tracking records that are created for each job. The tracking record provides detailed information about each print job, including:

- Job
- User
- Device
- Page count
- Cost
- Miscellaneous

SAFECOM REPORTS PROVIDES THE OVERVIEW

The SafeCom Reports tool contains a palette of user-friendly pre-defined reports that graphically illustrate your tracking data.

The SafeCom Reports tool enables viewing of tracking statistics such as user statistics, device statistics, client billing statistics and costs. SafeCom Reports is free of charge and can be downloaded with the SafeCom Server.

SafeCom Reports features more than 25 reports, including reports that break down usage information by date, user, client or department. The administrator can use SafeCom Reports to qualify decisions regarding device utilization and server system scalability. Other reports show trends, savings and potential savings and can be a foundation for implementing active printing policies with SafeCom Rule Based Printing.

The details

Charge for printing

Tracking provides a powerful audit trail that can be used for internal cost allocation, budget control, or for invoicing clients for project expenses.

- Charge departments or cost centers for print and copy. SafeCom Tracking can be configured for data collection and registration of information at any level you require, be it individual users or departments
- Combine SafeCom Tracking with SafeCom Client Billing to invoice customers for print and copy
- Combine SafeCom Tracking with SafeCom Pay to charge up front for printing (educational institutions or libraries) or to assign quotas to users

Define your price

SafeCom charging schemes lets you define specific prices for each printer model. Prices are set individually for print, copy and scan/fax/e-mail. SafeCom offers individual pricing options for different paper formats and mono/color. This way the actual price will be reflected nomatter which MFP or printer is used.

Dual charging schemes

Dual charging schemes let you define two prices per job (print, copy, scan, fax or e-mail):

- The primary charging scheme is used to charge users and possibly invoice departments, student or customers.
- The secondary charging scheme is used to reflect the true print costs.

Integrate with other systems

Tracking data can be exported into other company systems (typically ERP systems) for subsequent invoicing. This requires the optional module SafeCom API.

REPORT TYPES

SafeCom reports are categorized into three main categories:

- Device reports show the load on devices during the day or week. Trend reports show whether the total print volume is increasing or decreasing.
- System reports presents the tracking data from a centralized point of view. They provide the general overview of total number of jobs and pages processed via pull print, push print, copy jobs and Fax/Scan/E-mail and the general workload during the day.
- User reports generate detailed statistics of usage by user or organizational unit. They are broken into number of jobs, color and black and white and costs based on the charging schemes.

DEVICE REPORTS:

- Traffic Analysis
- Device Statistics
- Benefit Realisation
- Trend Report
- Device Usage

- Time of Day Distribution

- Technical Database Statistics
- Savings
- Print Tracker

USER REPORTS:

- User Printing by Org. Unit
- User Statistics
- Cost Code Invoice
- Billing Statistics
- Largest Print Users
- Detailed User Print Summary
- User Printing By Location
- Billing Code Printing
- User Printing By Cost Code
- Billing Code Printing

SYSTEM REPORTS:

- Main Tracking
- Job List
- Application Usage
- System Balance
- System Balance Development
- Server Statistics
- Pull Statistics
- Cost By Job Type

DEFINE YOUR OWN REPORT SETTINGS

SafeCom Reports can be installed together with the SafeCom server or on a separate computer. SafeCom Reports is built on Crystal Reports from Business Objects. SafeCom Reports includes a number of predefined, but parameterized reports. Some of the configurable parameters are period, cost center, devices and users. SafeCom can develop and supply additional reports according to specification.

For most reports it is possible to specify job type. The job type can be: All, Paper, Paperless, Pull/Push print, Pull print, Push print, Copy, Scan, Fax, E-mail, Deleted, System-deleted, User-deleted and RBP-deleted.

Report periods can be configured manually or you can select one of the preconfigured periods:

Year, Quarter, Month, Week or Day.

EXPORT FORMATS

SafeCom Reports can export reports in multiple formats including PDF, XLS, RTF, CSV, HTML and XML. The flexible command line interface can be used to schedule reoccurring periodic reports.

For more information visit safecom.eu

Nuance, the Nuance logo, SafeCom, SafeCom Go, SafeCom P:Go, SafeCom ePay and the SafeCom logo are trademarks of Nuance Communication, Inc. or its affiliates in the United States and/or other countries. All other trademarks referred to herein are the property of their respective owners. Nuance Communication, Inc. cannot be held responsible for any technical or typographical errors and reserves the right to make changes to products and documentation without prior notice.

Nuance Communication, Inc. has received the following British patent GB 2350 713 B, US patent US 6,952,780 B2 and Europe EUR EP1 120 701.

© Copyright 1995 - 2012 Nuance Communications, Inc. All rights reserved.

DOCUMENT IMAGING SOLUTIONS

